

Тест неполного утверждения

Pick out the right definition:

1. a hospitality industry

- a) a set of businesses which provide social services for elderly people
- b) a set of businesses which provide services for sick people in hospitals
- c) a set of businesses which provide services for hotel guests
- d) a set of businesses which provide accommodation, meals, and entertainment for travelers

Pick out the right definitions:

2. a free-lancer

- a) a person who is allowed to work without any permission
- b) a person who is not a company staff member working for himself
- c) a person who works for a few companies
- d) a license which allows a person to work for himself

Pick out the right definitions:

3. an inn

- a) a place serving alcoholic drinks
- b) the name of hotels which are members of a chain
- c) the name of all cheap hotels
- d) a place serving drinks and offering accommodation for travelers

Pick out the right definitions:

4. itinerary

- a) a list of places to be visited during a tour
- b) a programme of stay
- c) a route from one place to another
- d) an inclusive tour

Pick out the right definitions:

5. a cuisine

- a) cooking

- b) cutlery
- c) a table-cloth
- d) a culinary art

Pick out the right definitions:

6. appliances

- a) electric devices and utensils
- b) computer hardware
- c) computer software
- d) applications

Pick out the right definitions:

7. valeting

- a) escorting
- b) paging
- c) cleaning and ironing or pressing
- d) washing and ironing or pressing

Pick out the right definitions:

8. a busboy

- a) an assistant waiter who clears away dirty plates and cutlery, offers rolls and water
- b) an assistant waiter who takes orders from guests and informs the kitchen of the orders
- c) a coach or a bus driver
- d) a kitchen helper who washes and peels vegetables

Pick out the right definitions:

9. a location

- a) a place where something is situated
- b) a place of accommodation
- c) a resort area
- d) a type of countryside

Pick out the right definitions:

10 an income

A profit

A tax

An earning

A charge

Тесты на последовательность

1. Make the sentence from the following words

- a) speaks
- b) The tour guide
- c) well.
- d) perfectly
- e) the language
- f) of the tourists

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|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 |
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2. Make the sentence from the following words

- a) organizes
- b) entertainments
- c) in a hotel.
- d) for guests
- e) The animator
- f) And provides

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| 1 | 2 | 3 | 4 | 5 | 6 |
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3. Make the sentence from the following words

- a) promote
- b) advertise
- c) Tour operators
- d) Their tours
- e) and
- f) them.

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| 1 | 2 | 3 | 4 | 5 | 6 |
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4. Make the sentence from the following words

- a) which are

- b) of a chain.
- c) Large
- d) The are
- e) members
- f) travel agencies

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| 1 | 2 | 3 | 4 | 5 | 6 |
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5. Make the sentence from the following words

- a) Tourists
- b) used to
- c) by trains.
- d) travel
- e) 19-th century
- f) In the early

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| 1 | 2 | 3 | 4 | 5 | 6 |
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6. Make the sentence from the following words

- a) is
- b) called
- c) Leisure tourism
- d) pleasure tourism
- e) holiday tourism.
- f) or

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7. Make the sentence from the following words

- a) fit.
- b) a sporting tour
- c) is to exercise
- d) and to keep
- e) The purpose of
- f) physically

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8. Make the sentence from the following words

- a) the hotel guests.
- b) answers questions
- c) of visitors
- d) to see
- e) The receptionist
- f) coming

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9. Make the sentence from the following words

- a) offer hospitality
- b) the hotel manager
- c) is the host
- d) who must
- e) For the hotel guests
- f) to his guests.

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10. Make the sentence from the following words

- a) the restaurant manager
- b) the type of cuisine
- c) In an individual restaurant
- d) decides on
- e) and
- f) the types of menus.

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| 1 | 2 | 3 | 4 | 5 | 6 |
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Тест на установление соответствия

1. Match up

| | | | |
|---|-------------|---|-------------|
| 1 | tour | a | agent |
| 2 | social | b | destination |
| 3 | travel | c | operator |
| 4 | destination | d | tour |
| 5 | tourist | e | animator |
| 6 | car | f | director |
| 7 | sightseeing | g | rental |
| 8 | chief | h | geography |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | | | |

2. Match up

| | | | |
|---|-----------|---|----------|
| 1 | market | a | board |
| 2 | tour | b | tour |
| 3 | tourist | c | book |
| 4 | travel | d | research |
| 5 | inclusive | e | site |
| 6 | guide | f | package |
| 7 | office | g | store |

| | | | |
|---|------------|---|-----------|
| 8 | department | h | insurance |
|---|------------|---|-----------|

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|---|---|---|---|---|---|---|---|
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3. Match up

| | | | |
|---|---------|---|------------|
| 1 | art | a | waterways |
| 2 | spare | b | resort |
| 3 | inland | c | covering |
| 4 | weather | d | holidays |
| 5 | jet | e | time |
| 6 | health | f | gallery |
| 7 | paid | g | conditions |
| 8 | hard | h | plane |

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|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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4. Match up

| | | | |
|---|------------|---|---------------|
| 1 | holiday | a | service |
| 2 | answering | b | surroundings |
| 3 | theme | c | accommodation |
| 4 | natural | d | equipment |
| 5 | sporting | e | camp |
| 6 | government | f | data |
| 7 | overnight | g | official |
| 8 | economic | h | park |

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|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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5. Match up

| | | | |
|---|------------|---|--------------|
| 1 | background | a | appliances |
| 2 | front | b | card |
| 3 | travel | c | music |
| 4 | room | d | lounge |
| 5 | wine | e | arrangements |
| 6 | cocktail | f | office |

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|---|--------------|---|---------|
| 7 | registration | g | special |
| 8 | chef's | h | steward |

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|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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6. Match up

| | | | |
|---|-----------|---|--------------|
| 1 | key | a | extinguisher |
| 2 | smoke | b | call |
| 3 | specialty | c | box |
| 4 | waste | d | detector |
| 5 | wake-up | e | exit |
| 6 | fire | f | drop |
| 7 | message | g | basket |
| 8 | emergency | h | drink |

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|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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7. Match the terms with the definitions.

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|---|------------------|---|--|
| 1 | a waiter | a | a person in a hotel who provides personal services for a guest, such as tours and tickets |
| 2 | a bellboy | b | a person in a hotel who meets guests, handles the check-in procedure and assigns rooms to them |
| 3 | a concierge | c | a person in a restaurant who manages the kitchen and the kitchen staff |
| 4 | a wine steward | d | a person in a restaurant who meets and seats customers in a dining-room |
| 5 | a chef | e | a person in a hotel who shows guests to their rooms and runs errands for them |
| 6 | a maid | f | a person in a restaurant who recommends and serves wine to customers |
| 7 | a receptionist | g | a person in a restaurant who takes orders and brings food to customers |
| 8 | a maitre d'hotel | h | a person in a hotel who cleans guestrooms and changes bed and bath linen |

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| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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8. Match the terms with the definitions.

| | | | |
|---|---------------------|---|--|
| 1 | A budget hotel | a | a scheduled period of time worked by a group of employees, then replaced by another group |
| 2 | A convention hotel | b | a rating system, a system of classifying hotels or restaurants into different levels of quality |
| 3 | a residential hotel | c | a low-priced hotel providing basic accommodation |
| 4 | A condominium | d | a hotel which caters for long-term guests, usually with full-board arrangements |
| 5 | A shift | e | an apartment house with individually owned apartments |
| 6 | A marina | f | facilities, services and comforts provided in hotel rooms |
| 7 | A grading system | g | a hotel providing a set of meeting rooms and exhibition areas together with bedrooms and restrooms, built for holding large meetings |
| 8 | amenities | h | a harbour fit for tying up a large number of pleasure boats |

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9. Match up

| | | | |
|---|-------------|---|----------|
| 1 | caravanning | a | space |
| 2 | parking | b | hotel |
| 3 | lounge | c | system |
| 4 | budget | d | grounds |
| 5 | private | e | site |
| 6 | beauty | f | parlour |
| 7 | sports | g | bathroom |
| 8 | crown | h | service |

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|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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10. Match up

| | | | |
|---|------------|---|------------|
| 1 | mixed | a | suite |
| 2 | full | b | department |
| 3 | banqueting | c | helper |
| 4 | station | d | board |
| 5 | kitchen | e | dance |

| | | | |
|---|----------|---|---------|
| 6 | catering | f | drink |
| 7 | waiter | g | service |
| 8 | dinner | h | waiter |

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| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
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Тест закрытой формы с выбором одного варианта

1. Pick out the right word.

The tour operator pays _____ to travel guests.

- a) promotion;
- b) a commission;
- c) a discount;
- d) a visit.

2. Pick out the right word.

Travel agencies make individual travel _____.

- a) advice;
- b) brochures;
- c) arrangements;
- d) transfer.

3. Pick out the right word.

Air travel is the fastest_____ of travelling.

- a) mode;
- b) method;
- c) route
- d) trip;

4. Pick out the right word.

The incentive tour is a reward or _____ to a successful employee.

- a) a price;

- b) a fine;
- c) a salary;
- d) a bonus;

5. Pick out the right word.

_____ is in charge of the restaurant policy and operations.

- a) the chef;
- b) the restaurant manager;
- c) the cashier;
- d) the hotelier;

6. Pick out the right word.

Hotel guests wish bellmen to run _____ for them.

- a) drinks;
- b) luggage;
- c) errands;
- d) appliances;

7. Pick out the right word.

Maids use _____ to provide security for the hotel guestrooms.

- a) master keys;
- b) mops;
- c) security code;
- d) safe;

8. Pick out the right word.

When restaurants serve groups, they provide _____ menus.

- a) full board;
- b) smorgasbord;
- c) table d'hôte menus;
- d) à la carte menus;

9. Pick out the right word.

When restaurants serve individuals, they offer _____ menus.

- a) full board;
- b) smorgasbord;
- c) table d'hôte menus;
- d) à la carte menus;

10. Pick out the right word.

Prices in moderate hotels are reasonable for guests with limited ____.

- a) income;
- b) time;
- c) expensive;
- d) time conditions;